

This is in response to a query from Susan Kimmel requesting that ACS clarify where the 911 calls are being routed and delivered. The city indicated is the PSAP. For example, in Anchorage the customer dials 911 and the call is delivered to the PSAP in Anchorage. Badami, Thorne Bay and Craig are remote towns with no road access. The customer calls 911, and it is routed to the local public safety officer who responds and then determines how to provide further emergency assistance if needed. Please let me know if further clarification needed.

1. Anchorage - 911 PSAP
2. Seward - 911 PSAP
3. Homer - 911 PSAP
4. Soldotna - 911 PSAP

RSA 1

5. Fairbanks - 911 PSAP
6. Badami - 911, safety officer we modify to 659-5300 (remote area with no road access)
7. Barrow - 911 PSAP

RSA 3

8. Juneau - 911 PSAP
9. Sitka - 911 PSAP
10. Ketchikan - 911 we modify to 223-9111 PSAP
11. Thorne Bay - 911, safety officer, we modify to 828-3399 (remote area with limited access by boat or plane)
12. Craig - 911 safety officer, we modify to 826-3903 (remote area with limited access by boat or plane)

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